

Phone: +1-757-224-0177 * Fax: +1-757-224-0179 * Email: info@registrarcorp.com * Website: www.registrarcorp.com

December 24, 2019

Tanya Crowther, Export GM Norco Foods 120 Union Street South Lismore, New South Wales 2480 Australia

Good Day,

We enclose your food facility's Certificate of Registration issued by Registrar Corp, verifying that the facility is registered with the U.S. Food and Drug Administration ("FDA") pursuant to the Federal Food Drug and Cosmetic Act, as amended.

Registrar Corp will also send you a color copy of your Certificate of Registration by email. You may wish to use this electronic version to forward copies of your company's Certificate of Registration to your customers and suppliers so they are aware that your company has complied with the Federal Food Drug and Cosmetic Act, as amended. Additionally, your company may (but is not required to) display the electronic copy of your company's Certificate of Registration on your web site. Certificates of Registration issued by Registrar Corp are recognized worldwide and serve to verify and document your U.S. FDA registration. U.S. FDA does not issue or recognize Certificates of Registration leaving many companies uncertain if registrations are current and active. The Certificates fulfill this need to verify that firms are properly registered with U.S. FDA.

If there are any errors or changes in your registration information, please notify us in writing, preferably by fax. We will be pleased to make changes for you within the sixty day period mandated by the law.

As your U.S. Agent, we will continue to serve as a communications link between the U.S. FDA and your company. If we receive any correspondence from the U.S. FDA for your company, we will notify you by fax, email, or phone. Please advise us of any changes in any of the following as soon as possible: facility name, address, phone number, owner or person in charge of facility, name, address, phone number, emergency contact person name, address and phone number, trade names, categories of food products, or parent company (if any).

Sincerely,

Russell K. Statman Executive Director



2020

CERTIFICATE OF REGISTRATION

This certifies that:

Norco Foods 120 Union Street South Lismore, New South Wales 2480 Australia

is registered with the U.S. Food and Drug Administration pursuant to the Federal Food Drug and Cosmetic Act, as amended by the Bioterrorism Act of 2002 and the FDA Food Safety Modernization Act, such registration having been verified as currently effective on the date hereof by Registrar Corp:

U.S. FDA Registration No.:

12328344012

U.S. Agent for FDA

Registrar Corp

Communications:

144 Research Drive, Hampton, Virginia, 23666, USA Telephone: +1-757-224-0177 • Fax: +1-757-224-0179

This certificate affirms that the above stated facility is registered with the U.S. Food and Drug Administration pursuant to the Federal Food Drug and Cosmetic Act, as amended by the Bioterrorism Act of 2002 and the FDA Food Safety Modernization Act, such registration having been verified as effective by Registrar Corp as of the date hereof, and Registrar Corp will confirm that such registration remains effective upon request and presentation of this certificate until December 31, 2020, unless such registration has been terminated after issuance of this certificate. Registrar Corp makes no other representations or warranties, nor does this certificate make any representations or warranties to any person or entity other than the named certificate holder, for whose sole benefit it is issued. Registrar Corp assumes no liability to any person or entity in connection with the foregoing. The U.S. Food and Drug Administration recognize a certificate of registration. Registrar Corp is not affiliated with the U.S. Food and Drug Administration.

Registrar Corp

144 Research Drive, Hampton, Virginia, 23666, USA Telephone: +1-757-224-0177 • Fax: +1-757-224-0179 info@registrarcorp.com • www.registrarcorp.com

David Lemarz Executive Director Registrar Corp

Dated: December 23, 2019

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Good Day,

Thank you for renewing Registrar Corp's US. Agent service for 2020. One of the many benefits you enjoy as a client is the ability to continuously monitor your facility's FDA compliance status at no cost using Registrar Corp's FDA Compliance Monitor. As part of this free service, you are alerted if FDA publishes any new information about your facility.

To see your facility's compliance status now, simply login to your MyFDA account at: www.myfda.com

New in 2019: Share Your Registration Number

Now you can easily share your valid registration number with your importers and buyers to assure them you are compliant. Simply login at www.myfda.com and click the "Share" link next to your facility's registration number.

Benefits of Monitoring Your Suppliers and Importers

The FDA Compliance Monitor offers a low cost solution to proactively avoid shipment issues. FDA uses a Predictive Risk-based Evaluation for Dynamic Import Compliance Targeting (PREDICT) system to determine which imports to examine or sample upon arrival to the United States.

If US border protection authorities inspect your shipment and find compliance issues, it will hurt your PREDICT score. This puts all your future shipments at higher risk of examination at the port of entry. Knowing your supply chain's compliance history will help you make informed decisions about what you put in your products. Shipments imported by importers with a poor PREDICT score are also under increased risk of FDA examination.

Monitor your suppliers and importers to know if they are subject to FDA recalls, warning letters, or other compliance issues that affect your shipments. To add facilities to your FDA Compliance Monitor, login to your MyFDA account at: www.myfda.com

If you have any questions about the FDA Compliance Monitor or need help to access your MyFDA account, contact us by phone: +1-757-224-0177 or by email: ComplianceMonitor@registrarcorp.com



Exporting Food and Beverages to the United States



To export food, beverages, or dietary supplements to the United States, you must comply with U.S. Food and Drug Administration (FDA) regulations. Make sure to follow these steps before exporting your products:



Verify that you have a valid FDA registration

Facilities that manufacture, process, pack, or hold food must register with FDA according to the Bioterrorism Act of 2002 and renew their registrations between October 1 and December 31 of each even-numbered year per the Food Safety Modernization Act of 2011.



Designate a U.S. Agent

The U.S. agent for FDA communications serves as a point of contact for any matters related to FDA, including the scheduling of inspections, complications in port, and other regulatory matters. This agent is different than a commercial or customs agent.



Verify that your labeling is compliant

Labeling mistakes are one of the leading causes for food to be denied entry into the USA. FDA's regulations are strict and extensive, and include everything from the placement of the Nutrition Facts Chart to the font sizes used. Be sure to review the regulations thoroughly.



Ensure that your ingredients are not prohibited by FDA

Certain ingredients are not permitted in food products intended for U.S. consumption. Products utilizing prohibited ingredients may be subject to regulatory action, even if the ingredients are acceptable in the country of origin.



Determine if your product requires an FCE Registration

FDA requires companies that produce certain shelf-stable, hermetically-sealed acidified or low-acid foods to obtain a Food Canning Establishment (FCE) registration. In addition, manufacturers must submit documentation for each process used in the production of foods subject to these requirements.



Submit Prior Notice for each shipment

Facilities must submit Prior Notice to FDA for every shipment of food to the United States. Prior Notice may be submitted by anyone with knowledge of a shipment and includes information about the exporter, the importer, the product, and the method of shipment. When to submit Prior Notice depends on the method of shipment (air, sea, road, etc.).



Comply with the new Food Safety Modernization Act (FSMA) requirements

New regulations under FDA's Food Safety Modernization Act require most FDA-registered food facilities to write and implement Food Safety Plans (HARPC Plans), Food Defense Plans, and monitor their suppliers for compliance with FDA regulations.